

Deutsche Telekom Response

Dear B4Ukraine Coalition,

thank you for your kind words with regards to Deutsche Telekom's withdrawal from Russia. Our solidarity is with the people in Ukraine and with the refugees.

Day and night Ukrainians experience the constant fear of bombs, the losses of family members, the horror of this war in all its forms. Here, too, we follow the reports and the pictures day by day. While these pictures are disastrous, it is encouraging to see how bravely the Ukrainian people have put up resistance for over a year.

From the beginning of the war, our national companies in Europe and the US initiated support measures for the people of Ukraine and their families. This included making phone calls and text messages to Ukraine and roaming in Ukraine free of charge. Deutsche Telekom also provided hundreds of thousands free SIM cards to refugees in Poland, Romania, and Germany. We paid absence for employees supporting refugees and families and improved coverage at the borders of our Natcos to Ukraine.

Few days after the start of the Russian aggression we decided to withdraw from Russia. We got a lot of positive feedback on this action. And yes, we offered our software developers in Russia the opportunity to work outside Russia. Many employees have taken up this opportunity and left the country. For us it is important to say that Russia and Russians are not the same. It is not always easy to maintain this position. But we believe in human beings.

Within our reach, we are actively informing about our withdrawal from Russia. We are talking to members of other companies, to politicians, to associations. But please understand that we will not engage in the proposed exchange. Acting in the way mentioned above is how we see our best possibilities to stand with the Ukrainian people.

Kind regards

Margrit Möller

**DEUTSCHE TELEKOM AG**

Group Headquater

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CC: Deutsche Telekom AG's Executive Team and Board of Directors

March 8, 2023

RE: Deutsche Telekom AG's business operations in Russia

Dear Mr. Höttges,

We write to you as [B4Ukraine](#), a coalition of Ukrainian and international civil society organizations working to curtail the financial resources enabling the Russian invasion of Ukraine. The coalition expects companies to demonstrate public support for the people, democracy, and territorial integrity of Ukraine; opposition to Russia's war of aggression; and alignment with the UN Guiding Principles on Business and Human Rights. Such support will also demonstrate respect for the fundamental human rights of all people, the rules-based international order, and a prosperous global economy.

We are encouraged by Deutsche Telekom AG's (Deutsche Telekom's) decision to withdraw from Russia in response to this unprovoked and unjustified war. After your February 24<sup>th</sup> announcement that the company has been working on ending its development activities in Russia, on March 24<sup>th</sup>, Deutsche Telekom has ended its software development activities, and completely exited the Russian market.<sup>1</sup> The company has joined the growing ranks of multinational companies which, according to the Kyiv School of Economics Institute's #LeaveRussia [company tracker](#), have exited the Russian market,<sup>2</sup> thus minimising the risks of enabling and financing Russia's violations of international humanitarian and human rights law during the ongoing invasion and occupation of Ukraine.<sup>3</sup> We write now to urge you to maintain your position and, further, to use your leadership and influence to encourage other companies to follow your example.

As you may well be aware, Russia continues to commit war crimes and crimes against humanity through attacks on civilians and civilian infrastructure, mass executions, the bombing of schools, hospitals, and apartment buildings, sexual violence, torture, and forcible transfer of civilians. More

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<sup>1</sup> Deutsche Telekom, "Deutsche Telekom ends its software development activities in Russia," March 24, 2022, <https://www.telekom.com/en/company/details/deutsche-telekom-ends-its-software-development-activities-in-russia-1001920> (accessed March 8, 2023).

<sup>2</sup> Kyiv School of Economics Institute, "Leave Russia," <https://leave-russia.org/companies-that-exited> (accessed January 18, 2023).

<sup>3</sup> The UN Working Group on Transnational Corporations, Business, human rights and conflict-affected regions states: "Businesses are not neutral actors; their presence is not without impact. Even if business does not take a side in the conflict, the impact of their operations will necessarily influence conflict dynamics."

than 21,580 Ukrainians have been killed or injured and millions more have been forced to flee their homes, creating one of the largest humanitarian and refugee crises of modern times.

On September 21, President Vladimir Putin escalated the war by announcing a “partial mobilisation” of the Russian population. The accompanying legislation ([Article 9 of Federal Law No. 31-FZ](#)) mandates all organisations, including more than 1,500 international companies that are currently operating on a full or limited scale in Russia, to conduct military registration of the staff if at least one of the employees is eligible for military service.<sup>4</sup> They must also assist with delivering the military summons to their employees, ensure the delivery of equipment to assembly points or military units, and provide information, buildings, communications, land plots, transport, and other material means of support to the war effort.

This legislation entails new and significant legal risks for companies remaining in Russia, including potential civil and criminal liability under comprehensive sanctions regimes and recent international jurisprudence holding corporations and their officers responsible for human rights abuses abroad.<sup>5</sup> Companies may also be exposed to financially material risks through operational restrictions such as limitations of future government contracts.<sup>6</sup> By remaining in Russia, companies may not only be exposed to these risks but may also become directly complicit in war crimes.<sup>7</sup>

In addition to these risks, any re-entry into the Russia market would now bring further exposure to the heightened legal, regulatory, operational, and financial risks associated with companies being required to provide direct support to the internationally sanctioned Russian military.

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<sup>4</sup> Federal Law No. 31-FZ of February 26, 1997 "On mobilization training and mobilization in the Russian Federation" (as amended), <https://base.garant.ru/136945/> (accessed November 14, 2022).

<sup>5</sup> International companies remaining in Russia are now at a greater risk of violating sanctions regimes as implementation of the legislation will likely involve transacting with sanctioned individuals or entities. Furthermore, new domestic civil and criminal cases against companies involved in violations of international law demonstrate the risk of significant liability for facilitating state-sponsored human rights abuses abroad (e.g., Lafarge case, Lundin case, Castel Group indictment, Nevsun holding, and Dassault Aviation, Thales, and MBDA France criminal complaint.) Victoria Riello and Larissa Furtwengler, “Corporate Criminal Liability for International Crimes: France and Sweden Are Poised To Take Historic Steps Forward,” September 6, 2021, <https://www.justsecurity.org/78097/corporate-criminal-liability-for-human-rights-violations-france-and-sweden-are-poised-to-take-historic-steps-forward/> (accessed November 14, 2022); The Sentry, “Breaking: France Opens War Crimes Inquiry Focused on Iconic Food and Beverage Conglomerate,” July 1, 2022, <https://thesentry.org/2022/07/01/7216/breaking-france-opens-war-crimes-inquiry-focused-iconic-food-beverage-conglomerate/> (accessed November 14, 2022); Rfi, “French technology firm charged over Libya cyber-spying,” July 2, 2022, <https://www.rfi.fr/en/business-and-tech/20210701-french-tech-firm-charged-over-libya-cyber-spying> (accessed November 14, 2022); Preston Lim, “Canadian Supreme Court Allows Corporate Liability for International Law Violations,” *Lawfare*, March 12, 2022, <https://www.lawfareblog.com/canadian-supreme-court-allows-corporate-liability-international-law-violations> (accessed November 14, 2022); Sherpa, “Aiding and abetting war crimes in Yemen: Criminal complaint submitted against French arms companies,” June 2, 2022, <https://www.asso-sherpa.org/aiding-and-abetting-war-crimes-in-yemen-criminal-complaint-submitted-against-french-arms-companies> (accessed November 14, 2022).

<sup>6</sup> Venable LLP, “Do You Contract with State Governments? If So, Beware of Emerging State Sanctions' Obligations Related to Russia and Belarus,” *JD Supra*, June 3, 2022, <https://www.jdsupra.com/legalnews/do-you-contract-with-state-governments-6537229/> (accessed November 14, 2022).

<sup>7</sup> Nataliya Popovych and Bennett Freeman, “Russia’s Putin is forcing foreign-owned companies to participate in his conscription campaign. It’s time to get out,” *Fortune*, October 13, 2022, <https://fortune.com/2022/10/13/russia-putin-foreign-owned-companies-conscription-campaign-sanctions-ukraine-war-international-europe-popovych-freeman/> (accessed November 14, 2022).

We commend Deutsche Telekom's quick action and ceasing of all business operations in Russia. Moreover, we praise Deutsche Telekom's support for the Ukrainian people and the company's outspoken condemnation of the invasion and the war, and particularly the statement:

"Deutsche Telekom is appalled by the Russian incursion into Ukraine. Our solidarity is with the people in Ukraine."<sup>8</sup>

B4Ukraine is organising a series of events, peer-to-peer engagement, corporate advocacy, and public speaking opportunities in the US, UK and EU to highlight the one-year anniversary of the invasion. We would like to ask you to take this chance and lend your voice to discuss the reasons why you thought it was imperative to leave Russia. As a company that has done the right thing in light of Russia's illegal war, we believe now is the time to call on others to do the same.

We request a dialogue with Deutsche Telekom's senior management and staff to discuss how the company may exert its influence with other companies and consider its potential future relationship with Russia as well as Ukraine. Please contact B4Ukraine at [contact@b4ukraine.org](mailto:contact@b4ukraine.org) to schedule a call. We kindly ask for your response by 5:00pm CET, March 22, 2023.

Sincerely,

The B4Ukraine Coalition

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<sup>8</sup> Deutsche Telekom, "Support for Ukraine," May 31, 2022, <https://www.telekom.com/en/company/details/support-for-ukraine-649784> (accessed January 18, 2023).